

System Requirements for LOAN SERVICING SOFT

This document describes the minimum system requirements for the **LOAN SERVICING SOFT** software platform. **LOAN SERVICING SOFT** will run on most windows systems. Requirements may vary depending on your operating system. The document was last updated on January 13, 2020.

We recommend a dedicated computer server. If the server will be running additional applications, the recommended specifications should be increased accordingly.

For additional information and/or questions please feel free to contact our support group at support@loanservicingsoft.com or 1-800-993-1839.

Client

Operating system	Operating System	Supported Editions
	Windows®10 (or later version)	All Editions
	Windows 8.1	All Editions
	Windows 7	All Editions
	Windows XP SP3	Professional, Starter, Home, Media Center
‡ LOAN SERVICING SOFT runs in 32-bit and 64-bit environments. Install the latest service pack and critical updates for your operating system. Ensure that your computer is certified for the operating system that you are using.		
Hardware resources	Processor: <ul style="list-style-type: none"> • Intel® Core™ i3-8100 or compatible processor Hard disk space: <ul style="list-style-type: none"> • 60 GB or higher with at least 4 GB free for the software Memory: <ul style="list-style-type: none"> • 4 GB or higher Video: <ul style="list-style-type: none"> • 1280×1024 pixels (24-bit) or higher. Monitor: <ul style="list-style-type: none"> • 17-inch or larger 	

Additional software	<ul style="list-style-type: none"> • Microsoft Windows Installer 4.5 or later version • Microsoft .NET Framework 4.6.2 or later version • Microsoft Office 2007, 2010 or newer is required for word mail-merge
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Server

Operating system	<ul style="list-style-type: none"> • Windows Server 2012 R2 • Windows Server 2016 or later version
Supported Database Versions	<ul style="list-style-type: none"> • SQL Server 2019 Express (or later) • SQL Server 2017 Express • SQL Server 2016 Express SP2 • SQL Server 2014 Express SP3 • SQL Server 2012 Express SP4 <p>For databases size under 10GB SQL Server Express version can be used. Over 10GB SQL Server Standard or higher versions are required</p>
Hardware resources	<p>Processor:</p> <ul style="list-style-type: none"> • Quad-core Intel Xeon® E3-1230 v2 (or similar/higher) <p>Hard disk space:</p> <ul style="list-style-type: none"> • Minimum 20GB; <i>(after installation of the operating system)</i> • Additional hard disk space is required to store your loan data. <p>Memory:</p> <ul style="list-style-type: none"> • Minimum 16GB RAM <i>(for 1-5 users); 24GB (for 6 – 10 users); 24GB or greater recommended</i>
Additional software	<ul style="list-style-type: none"> • Microsoft Windows Installer 4.5 or a later version • Microsoft .NET Framework 4.6.2 or later version

Notes:

- The hardware and software specifications listed in this document are for **LOAN SERVICING SOFT** version 2.8.810 software that was available at the time of this publication. As newer system versions are introduced, **LOAN SERVICING SOFT** reserves the right to update and modify these recommendations.
- Hardware, memory, and storage requirements can vary greatly, depending on the number of users, network applications, hard disk sizes, connection type, and other issues. RAM

recommendations are the minimum requirements and may not be optimal for your operational environment. Your organization should regularly review company hardware and software resources and compare them to current system requirements.

- **LOAN SERVICING SOFT** recommends the use of backup and security components for hardware, data, and application redundancy.
- **Backup is the responsibility of the user.**
- Configuration of hardware and application security is the responsibility of the user.