

LOAN SERVICING SOFT Cloud Hosting Services

This document will explain how LOAN SERVICING SOFT Cloud Hosting Services work and what is included.

For additional information and/or questions please feel free to contact our support group at support@loanservicingsoft.com or 1-800-993-1839 x2.

LOAN SERVICING SOFT provides a managed cloud hosting service for our software platform, so that our clients can benefit from a deployment based on best practice methodologies. Furthermore, they needn't worry about managing applications or maintaining an IT network. Our cloud hosting allows you to optimize your LOAN SERVICING SOFT platform with fully managed upgrades, nightly backups, a pre-configured setup, a secure IT infrastructure, 24/7 accessibility, and full business continuity – all while reducing your overhead and capital costs.

LOAN SERVICING SOFT offers our Cloud Hosting Services through Microsoft Remote Desktop Connection or "RDC". The cost for this optional, additional service is \$60 per month, per concurrent login.

Here's what is included:

- ONE (1) remote user login
- Rapid implementation and deployment
- Hardware and network setup and performance monitoring
- 24/7 accessibility
- Multiple firewalls
- Protection against outdated technology
- Expert technical/support staff
- Hosting of your LSS software (data server and LSS client) and unlimited data
- Nightly backups and off-site transfer of all data (to your place of business or our backup server)